



Enterprise Edition

General Features

- Customizable menus per user
- Multi-lingual configuration per user
- Complete overview of guest activity at all touch points
- Enables forecasting, pricing, and business analysis on an enterprise scale
- Allows consistent availability and pricing in every sales channel or varied by individual channel
- Fast integration with any in-house/existing systems
- Web-based system
- Business Intelligence Reports
- Back-up of main reports for offline use in case of internet failure

Detailed Features by Module

Reservations

- Reservation Dashboard
- Individual and Group Reservations
- Guest History
- Agencies and Rates Management
- Deposits
- Hotel Occupancy
- Closed Dates
- Deposits
- Forecast Reports
- Reservations Reports
- Group Reports

- Arrivals and Departures
- Guest Search
- In House Report
- Messages to Reservations

Front-desk & Cashier

- Front-desk Dashboard
- Individual & Groups Check-in
- Quick Check-in
- Room Assignments and Changes
- Cashier module
- Rate Management by
 - Room Availability
 - Market Segment
 - Guest Type
 - Room Type
 - Season
- Master and Individual Folio Management
- Graphical Folio Transferring by date, code, and amount
- Building or Section filtering
- Guest Search
- Messages to Front-desk
- Arrivals and Departures Reports
- Flags Control

Housekeeping

- Room Status Dashboard
- Status Reports
- Housekeeping Transactions

- Out of Order Reports
- Housekeeping Reports
- Guest Reports
- Arrivals and Departures Reports
- Flags Control
- Messages to Housekeeping

Manager On Duty

- Statistics
- Processes and Utilities
- Manager Reports
- Guest History Management

Telephony

- Phone calls Charges
- Charges Reports
- PBX Activity
- Open/Close Lines
- Voice Mail
- Messages to Telephony Department
- Messages to Guests
- Guest Location
- Wake-up Call
- Messages Report
- Guest Reports
- Arrivals and Departures
- Telephony Rates
- Telephony Manager
- Flags Control

Night Audit

- Daily Operation
- Folio Movements
- Audit Reports
- Budgets
- Flags Control

Sales

- House Reports
- Occupancy Reports
- Forecast Reports
- Sales Reports
- Agencies and Rates
- Flags Control

250 Reports

POS for Food & Beverage and Gift Shops

- Unlimited outlets
- Unlimited cash registers per outlet
- Touch screens or hand-held stations
- Automatically separates hot and cold kitchen or bar orders
- Up to 13 operation centers (kitchens or bars) per outlet

SPA Management System

- Cabins dashboard
- Therapist dashboard
- Wet Areas & Gym dashboard
- Multi-lingual services description
- Point of Sale
 - Boutique

- Gift shop
 - Gym
- PMS folio integration
- Digital guest's signature validation
- Discounts & Promotions
- Formulas to optimize products for services
- Multi currency management
- Therapist's schedules
- Therapist's payments
- Therapist's levels
- Cabins capacity management
- PMS - Guest History integration
- Valet asset management
- Agencies management
- Active Reports
 - Sales
 - Cabins & Therapists productivity
 - Payments
 - Commissions
 - Tips
 - Costs
 - Upgrades

Third Party Connectivity

GDS/CRS Integration

- Expedia
- Apple Vacations
- TravelClick

- Trust
- Other Property CRS's

PBX Interface

- Alcatel
- AT&T definity
- Intercel
- NEC
- Northern Telecomm
- Panasonic
- Siemens
- Ericsson
- Harris
- Mitel
- Fujitsu
- Samsung
- Taridan
- Rolm
- Lucent Technology
- DCNET
- Adviser
- Matra
- Phillips
- GTE
- Disyctel
- Centigram
- Diavoz
- Vslim

- Callegra
- Mailitec

Door Locking System Interface

- Ving Card
- Tesa
- Onity

Air Conditioner

- Alertron

Video Systems

- Interactive
- Spectravision
- On-command
- Lodgenet

Minibar Systems

- Servitron

Back Office Integration

- Oracle Financials

POS

- Micros 2700/4700
- Micros 8700
- Fidelio Interface Application Specification (FIAS)
- Squirrel

POS Hardware

- Posiflex
- Pioneer
- Javelin
- Par

- IBM 4695
- IBM Sure POS 500

Ambient Experience Systems

Platforms and Database

Platforms

- Client Stations
 - Windows
- Application Server and Business Rules
 - Linux
 - Windows

Database

- ORACLE
- MS-SQL